



HOUSING AUTHORITY OF THE TOWN OF ENFIELD

1 Pearson Way, Enfield, CT 06082
(860) 745-7493 Fax (860) 741-8439
TDD/TTY 800-545-1833 Ext. 849
www.enfieldha.org

IMPORTANT NOTICE

In the interests of public safety relating to the COVID-19 Virus outbreak, the Enfield Housing Authority (EHA) Offices will remain closed to public walk-in service.

The EHA staff is continuing to provide services via: phone, fax, email, video conferencing & in certain circumstances by appointment.

We may be reached at **(860) 745-7493** Mon. – Friday 8AM to 12PM & 1PM to 4:30PM

**For after-hours EMERGENCY issues call: (860) 749-2017
or (860) 982-2141**

- Paper work, rent payments, etc. may be deposited in the drop box at 1 Pearson Way or at the Mark Twain Lobby drop box.
- Documents may be faxed to: 860-741-8439. The EHA will consider accepting documents via email, however arrangements and verifications must be made via telephone with EHA staff.
- Appointments will be made to accommodate individuals as needed.
- Before entering the building, visitors may be asked questions related to current COVID related symptoms and have their temperature taken. **All visitors must wear a face covering or mask ***
- Requests for maintenance services will be performed on a priority basis. Some routine requests for service may be deferred as determined by the EHA.
- Please contact your housing coordinator if you are facing a hardship related to the COVID-19 Virus outbreak.

We recognize these actions will cause some inconvenience. We appreciate your cooperation and patience as we strive to protect both our customers and employees from the COVID-19 virus. Updates and notices may also be posted on our website www.enfieldha.org.

** Exceptions: medical conditions and/or reasonable accommodation for disabilities*

Posted: September 16, 2020

The Enfield Housing Authority provides equal opportunity to participate in our housing programs. Any disabled individual requiring a reasonable accommodation to fully utilize the housing programs and related services may request such by contacting Shari Riddick, Portfolio Manager, at (860) 745-7493 ext. 202

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Equal Housing Opportunity

